



CYNGOR CYMUNED GWAUN CAE GURWEN COMMUNITY COUNCIL

Cwmgors Community Centre,
Cemetery Road,
Cwmgors,
SA18 1PS

Phone: 01269 826580

Email: admin@gcgcc.org.uk

Healthcare Inspectorate Wales

Welsh Government
Rhydycar Business Park
Merthyr Tydfil
CF48 1UZ

Tuesday, 27th September 2022

REFERENCE: GENERAL PRACTICE INSPECTION - AMMAN Tawe PARTNERSHIP, GCG SURGERY

INSPECTION DATE: 12TH NOVEMBER 2019

PUBLICATION DATE: 13TH FEBRUARY 2020

To Whom it May Concern,

We are writing in reference to the above referenced report, there were some outstanding actions in the Immediate Improvement Plan (Appendix B) and Improvement Plan (Appendix C) that were due to be followed up during 2020, naturally these were given a lower priority due to the far-reaching impacts of the pandemic but as we have now returned to normal operating procedures, we hope that things can resume where they left off and the outstanding matters can be addressed.

In the event that this is no longer a viable option then we would ask that a new inspection take place as we are still contacted by many members of the community who are deeply dissatisfied with the service they receive from this surgery, to the point that many of our residents who are able to do so will travel to Ammanford, by taxi if necessary, rather than be registered with this practice.

Given the ongoing nature of this concern we are hopeful that some measurable improvements can be implemented.

Yours Sincerely,

Cllr. Sarah Thomas

CHAIR – GWAUN CAE GURWEN COMMUNITY COUNCIL

07434 654457 | cldr.s.thomas@gcgcc.org.uk